SDT Communicator

Simplify communications with fixed and mobile telephony.

When it comes to telephony, you need a solution that enables your staff to be as productive as possible, regardless of where they are working. SDT Communicator is a state-of-the-art, feature rich communications solution for your business that offers seamless communication across fixed and mobile platforms. All managed via a simple to use online interface.

The benefits of SDT Communicator

Suitable for any size of business
SDT Communicator is a proven solution and ideal for any size of business and highly effective in organisations with multiple sites or mobile workers.

In addition, SDT Communicator is completely scalable solution that will grow effortlessly with your business.

One number wherever you go
Reach an individual's desk phone and mobile simultaneously via a single number.

Higher productivity
Remote working features, remote access and remote extensions are included, resulting in higher productivity for staff.

A wide range of handsets
Cisco, Polycom, Snom, Lynksys, Grandstream & Aastra are just some of the supported manufacturers.

Reduced call costs
SDT Communicator offers all the cost benefits of IP telephony and together with SDT Communicator Mobile can significantly reduce operational expenditure.

A comprehensive range of enterprise features

SDT Communicator has a range of smart features and additional bolt on options that enable your teams to work together more efficiently, while reducing the administrative burden on your IT team.

Encourage efficient working and greater collaboration with:

- **Hunt groups** - for distributing calls effectively across the team.
- **Group call** - to instantly set up multi-way conversations between colleagues.
- **Call transfer** - send a call to any internal or external number to ensure it is handled by the right person.
- **Call park** - to enable calls to be placed on hold and picked up on another phone.
- **Last number redial** - to enable fast repeat dialling when required
- **Number lookup** - make your company directory available on handsets and save your favourite numbers via the speed dial function.
- **Call rejection** - reduce unwanted calls from anonymous numbers.
- **Record calls** - for training, compliance or audit purposes.

Empower your workforce to get the job done wherever they are with:

- **One number allocation** - to allow employees to access their calls from mobile, PC or desk phone.
- **Remote profiles** - allows users to access their settings and profile from home.
- **Call forwarding** - to efficiently manage incoming calls or pass calls to other team members.
- **Host-desk settings** - to enable staff to log in to their individual profile from any enabled phone within the company.
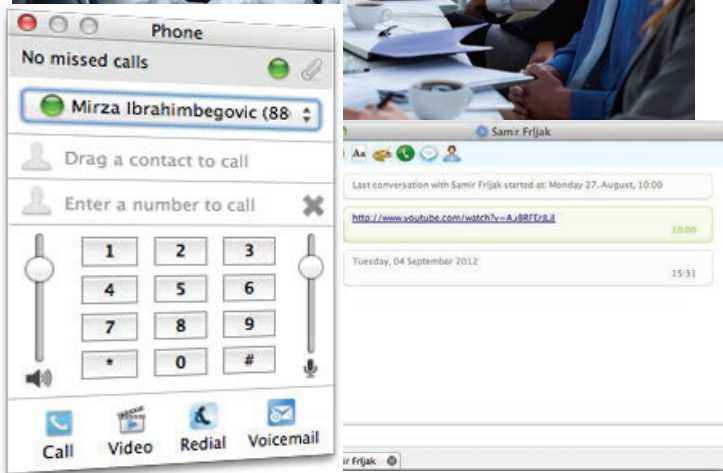
Additional features for PC and mobile

Extend the features and benefits of your telephony solution with our soft client options, SDT Communicator Soft Phone and SDT Communicator Mobile.

SDT Communicator Soft Phone

Allows users to connect their desk phone to business devices including laptops and PCs. As well as delivering all the benefits of the traditional desk based system, this virtual offering provides a range of additional features such as:

- Unlimited **video conferencing** with scheduling and recording features.
- **Instant messaging** for group chat, file sharing and desktop sharing.
- **Address book integration** with popular clients including MS Outlook, MS Exchange, Apple Address Book, Linux Address and Google contacts.
- **Click to dial** from all common internet browsers.
- SDT Communicator is API enabled to facilitate **integration with third party applications** such as CRM and other business tools.

SDT Communicator Mobile

Operates on iOS and Android to provide a truly unified communications experience, that supports BYOD initiatives.

Like it's desk-based and soft phone counterparts, SDT Communicator Mobile enables users to access a wide range of functionality including:

- SIM / Phone contacts integration
- Call history
- Click to call
- Call management including hold, transfer and redial functionality
- Voicemail
- User presence display and management.

SDT specialise in providing individual solutions tailored to clients' specific requirements. These include but are not limited to the following services and technologies:

- Network design & management
- Network security
- Virtual private networks
- Firewalls & security
- Wireless networking
- Internet connectivity, services & security
- Citrix Thin Client solutions
- VMWare VDI (virtual desktop infrastructure)
- VMWare & Hyper-V virtualisation
- SAN solutions & storage virtualisation
- Exchange messaging solutions
- Email & data archiving
- VoIP telephony
- SQL Server & database solutions
- High availability / DR / business continuity solutions

SDT Communicator is a reliable and proven communications service powered by BiCom Systems and designed for hassle free implementation and management, so you can concentrate on what matters most to your business.

Find out how you can improve communication in your business with minimal capital outlay. Pick up the phone and call SDT today on **+44 (0)1344 870 062** or email **info@sdt.co.uk**

About SDT

SDT was established in 1994. Our core business is delivering un-paralleled and innovative outsourced IT services that empower businesses, together with exemplary customer service.

For SDT it is about providing businesses with the appropriate tools and services to improve efficiency, embrace new technologies, minimise risks, increase security and reduce costs, all of which contribute to enhancing business growth.

In addition to enhancing user experience, it is our passion and ability to develop an intimate understanding of our customers' businesses that form the foundations of SDT's ethos and drive our success.

SDT is a people-centric company. We value customer satisfaction as much as our ability to provide exceptional IT and telephony services, that provide enhanced business functionality while reducing operational costs.

Across the many services that we offer, our aim is to provide scaleable solutions that can evolve with your changing business requirements and maximise value. Our experienced consultants are always available to discuss possible solutions and technologies that your business would benefit from.

With SDT you can rest assured that any project undertaken, no matter how large or small, will undergo the appropriate planning and testing prior to delivery and will be delivered on time and on budget. We acknowledge that no two projects are the same; a challenge that we thrive on.

www.sdt.co.uk